



# 2018 VISITOR GREETER TRAINING

**Waquoit Bay National Estuarine Research Reserve  
Visitor Center  
131 Waquoit Highway, Waquoit**

## **CERTIFIED INTERPRETIVE HOST TRAINING**

**June 5: (9:00am - 3:30pm)**

This section will focus on activities from the National Association of Interpretation (NAI) (<http://www.interpnet.com/>) Certified Interpretive Host Training which focuses on providing excellence in customer service. A workbook will be provided in return for committing to be a visitor greeter for the summer. NAI certification is optional, and there is a fee for the certification. If you would like more information on certification, please contact Joan at [joan.muller@state.ma.us](mailto:joan.muller@state.ma.us)

***This session is optional for returning visitor greeters who took the training last year.  
(Morning Coffee & Lunch will be provided.)***

## **INTRODUCTION TO WAQUOIT BAY RESERVE**

**June 12: (9:00am - 3:00pm)**

Learn all about Waquoit Bay Reserve and the important issues facing the bay. Meet your fellow visitor greeters as well as Reserve scientists, educators and other staff members. We'll provide updates on current research happening at the Reserve as well as the nuts and bolts of how to run the Visitor Center desk.

***(Morning Coffee & Lunch will be provided.)***

## **FIELD TRIP OF THE RESERVE**

**June 19: (9:00am - 2:00pm)**

Join us for a field trip of the Reserve properties including South Cape Beach, the Quashnet River parcel, and a boat trip out to Washburn Island.

***Please bring a picnic lunch to enjoy on Washburn Island.***